

Contact details

**Scottish Detainee Visitors
C/o Scottish Refugee Council
5 Cadogan Square
Glasgow
G2 7PH**

Telephone: **0141 248 9799**

Fax: **0141 248 2499**

If phoning, ask for the "*Scottish Detainee Visitors Coordinator*". Our coordinator is not in the office at all times, but you can leave a message between 9am and 5pm Monday to Friday and we will respond within a few days.

Confidentiality

- We will respect your privacy.
- Your visitor will not talk about you outside our group, unless you say they can.

How to complain

If you want to complain about our visitors or the visiting service, please contact the coordinator.

scottishdetaineevisitors

**Information
For Detainees**

Who are we?

- We are a group of local people who care about people in detention.
- We are NOT connected to the immigration service, the government or the detention centre.
- We are unpaid volunteers who give our time to try and make life better for detainees.

What do we do?

- We offer a visiting service for people detained in the Dungavel Immigration Removal Centre.
- You can talk to our visitors about anything you want. If you have any problems, our visitors will listen and try to help you.
- We may be able to get you small items you might need, that are not given by the centre. If you need something – ask your visitor.
- We can help you keep in contact with your legal representative by phoning them for you.
- We have information about other organisations and community groups that may be of use to you.

What we can not do

- We can not get you released from detention
- We can not stop you from being deported
- We can not give you legal advice or help your legal case (although, we can provide you with a list of local legal advisors).
- We can not provide money or an address for bail.

When do we visit?

We visit Dungavel every

Monday and Thursday.

usually from

7:30pm - 8:30pm

Languages

Our visitors speak a range of languages, but NOT every language. If you cannot speak English well and you need to speak a different language, we will try to send someone who can speak a language you understand.

How to get a visit

If you would like one of our visitors to see you, contact us by **post**, **telephone** or by **fax**.

We will need to know your **name** and **DA number** so we can ask for you.

When we arrive at Dungavel our visitors will ask to see you and Dungavel staff will call you down to the visits room.